



Warranty

Our signs are warranted against defects in material and workmanship for one year from the ship date. This warranty is limited to: acrylic faces, trim cap, aluminum returns and backs, raceways, tube supports, and PK housing.

Transformers and Ballasts are UL approved and warranted for up to two years from date of manufacture according to manufacturer's warranty. Transformers and Ballasts must be returned for replacement. They can be returned directly to manufacturer for replacement or you may send them back to RNS.

Led's are UL approved and warranted for up to three years according to manufacturer's warranty.

Neon is warranted for 1 year against gas down unless a problem is caused by improper transformer loading or wiring by the customer. Using our own discretion, we will replace, repair or reimburse up to \$30 for any malfunctioned units. Breakage is not warranted unless it is broken in transit by the transit company going from our shop to the delivery site in which case a claim must be filed with the transit company.

Freight Damages: If your sign is damaged in transit, please call RNS within 5 working days so we may assist you in filing a claim.

IMPORTANT: Save all products and packaging that you received. Without this we cannot assist you with filing a claim. A representative of the transit company may need to inspect the packaging and take pictures.